



Secure Messaging That Keeps Care Moving

Connect with over 2.8 million trusted Direct addresses and 200,000+ organizations to securely exchange clinical data nationwide, enabling seamless, large-scale interoperability.

THE CHALLENGE

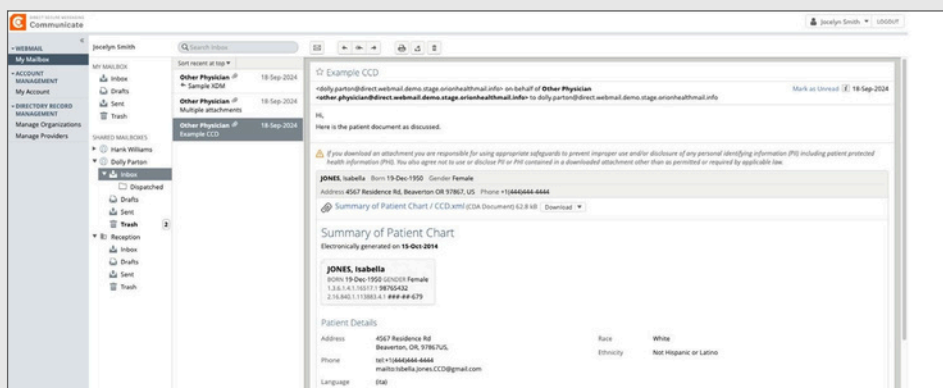
Organizations need reliable ways to exchange clinical information across providers, settings, and systems. Today's communication gaps slow care, create compliance risk, and force teams to rely on fax, manual outreach, or work arounds that drive admin burden.

- Transitions of care stall when information doesn't follow the patient
- Fragmented workflows delay referrals and discharge coordination
- Providers struggle to reach colleagues outside their EHR or network
- Compliance and audit teams lack visibility into communications
- Public health agencies receive late or incomplete reporting

THE SOLUTION

Communicate is a DirectTrust™ accredited, ONC-certified Direct Secure Messaging (DSM) platform that enables secure, standards-based exchange of clinical information between verified healthcare endpoints.

Communicate makes it easy for providers, payers, and public health agencies to share patient data instantly, with the confidence, security, and interoperability required in modern healthcare.



Continuity Across Care Transitions

Critical patient information follows handoffs, across specialties, facilities, and state lines.



Trusted, Trackable & Auditable

Keeps compliance teams confident and covered.



Seamless Workflow Integration

EHRs and directories through webmail or API access. No extra clicks, minimal IT lift.



High-volume Exchange

Scalable, cloud-based reliability for uptime performance.

WHAT COMMUNICATE DELIVERS

Direct Secure Messaging (DSM)	Sends encrypted messages and attachments between verified endpoints. Eliminates fax and supports better care coordination.
Cross-Enterprise Reliable Messaging	Enables standards-based exchange across diverse EHR systems. Removes interoperability roadblocks and speeds data sharing outside your network.
Integrated Provider Directory	Allows quick discovery of trusted clinical recipients via a national HISP-linked directory. Makes referrals and coordination faster and more reliable.
Webmail and API Access	Offers browser access or seamless integration into existing clinical workflows. Fit show care teams already work—no change management burden.
One-Click C-CDA Viewing	Opens human-readable documents instantly, with no downloads. Saves time and reduces friction in review workflows.
Public Health Reporting	Sends files and registry submissions directly to state and federal agencies. Simplifies reporting requirements and drives public health data reliability.

WHY ORION HEALTH

For over 30 years, OrionHealth has powered interoperability and population-health infrastructure across the globe. Communicate extends that expertise to Direct Secure Messaging, ensuring organizations have the trusted connections they need to keep care moving.

Accredited & Certified:


- DirectTrust™ HISP
- ONC Certified
- HIPAA-aligned

HOW IT WORKS


- Encrypts and verifies identity
- Delivers C-CDA documents and other attachments
- Tracks the message for compliance
- Supports cross-enterprise workflows and standards

STANDARDS-BASED INTEROPERABILITY

2.8m+ trusted Direct addresses

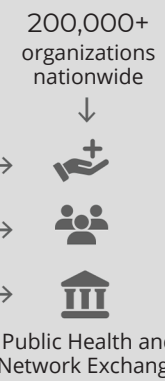


Provider-to-Provider Exchange



Communicate
Direct Secure Messaging
Direct Trust™ accredited
ONC-certified HISP
HIPAA compliant
DSM | EHR Integration | XDR

200,000+ organizations nationwide



Public Health and Network Exchange

Request a Demo. Talk to our team about modernizing your secure healthcare communication.
orionhealth.com/us/product/direct-secure-messaging

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